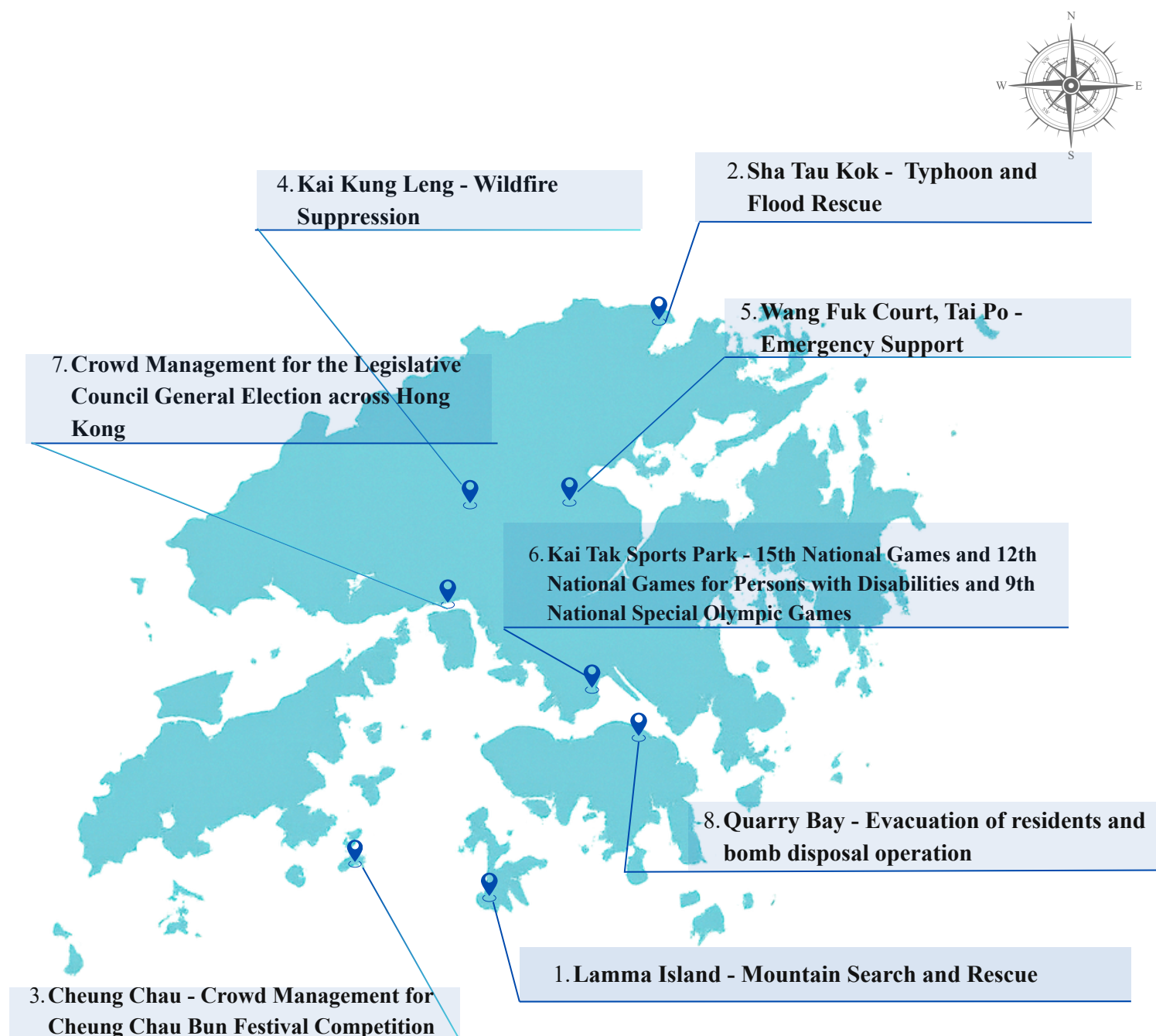


Operations

Operations are mainly carried out by the Hong Kong, Kowloon, New Territories, and Tactical Force Sections, which oversee emergency preparedness and resource allocation, coordinate exercises, assist regular forces in evacuation and rescue operations, and provide public safety advice for community events.

Major Operations Map 2025



1. Mountain Search and Rescue Operations



Search and Rescue Operation in Cheung Sha

The Mountain Search and Rescue Company was dedicated to mountain search and rescue operations and remained on standby during Saturdays and holidays at the Government Flying Service's operation base. Facing numerous challenges, the team members remained persistent and committed to ensuring the safety of the public.

Among these 61 operations, the most notable was the rescue mission for a missing person at Cheung Sha on Lantau Island on 9 February 2025. The team endured over 70 hours of strenuous searching while facing cold weather and heavy rain. Despite the many difficulties, the members of the Tactical Force maintained high morale, worked together, and fully utilised their professional skills.

61



Number of occasions

644



Number of attendance

4,524



man-hours

96.7%



Target response time



Rescuers spent more than 70 hours searching for survivors in Cheung Sha.





Date: 18 May 2025

Location: Lamma Island

Case Details:

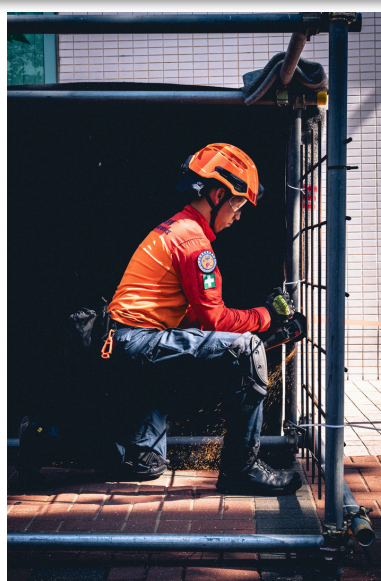
Two hikers were trapped in a dangerous position on a cliff. The Mountain Search and Rescue Company, together with personnel from the Government Flying Service, went to the scene to carry out the rescue.



2. Typhoon and Flood Rescue Operations



➤ Flood Rescue Team



➤ Land Rescue Team

28



Number of Shifts

1,366



Number of Attendance

108



Number of Teams Deployed

12,470

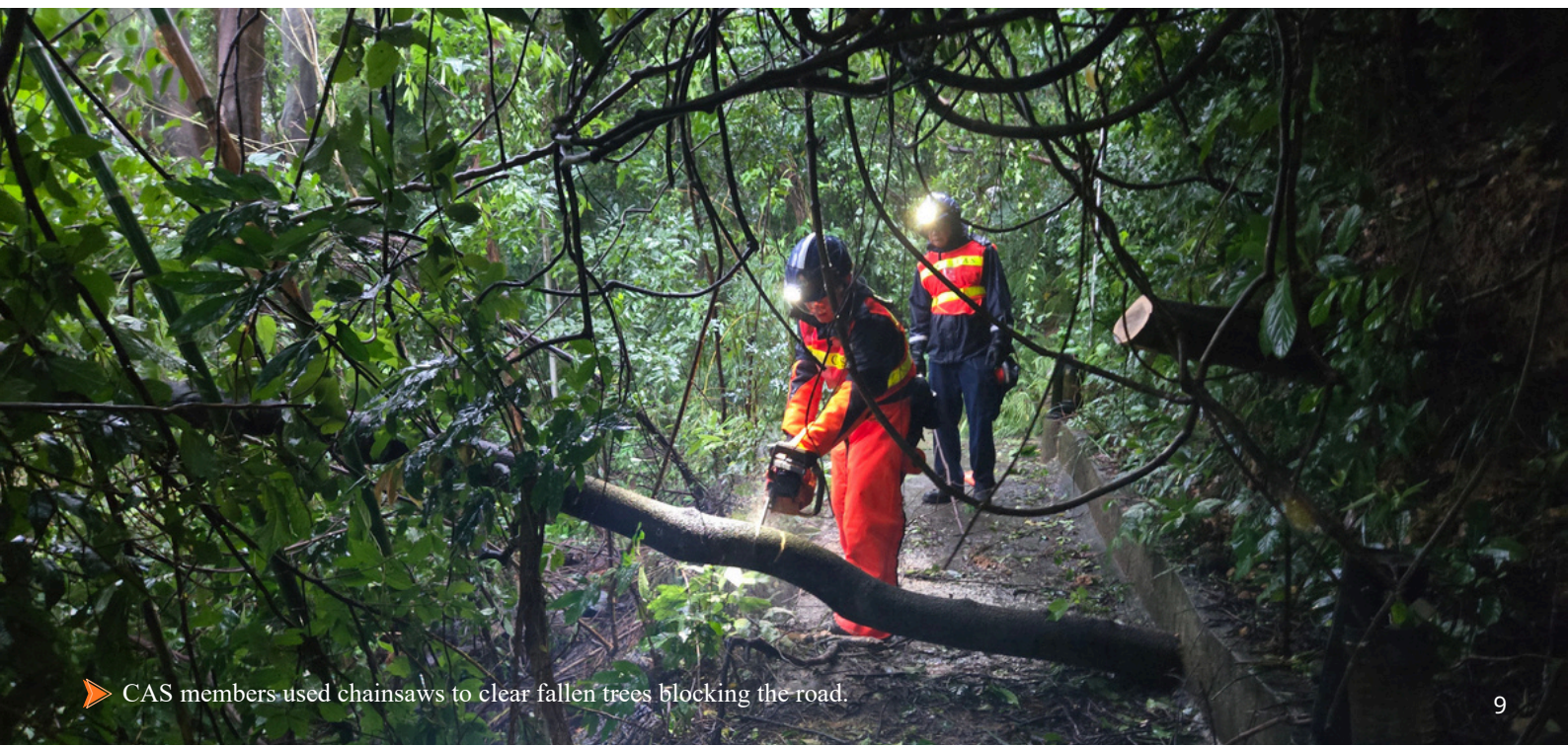


man-hours

100%



Target response time



➤ CAS members used chainsaws to clear fallen trees blocking the road.



Between July and October 2025, Hong Kong was hit by five black rainstorms and four storms ranging from typhoon to hurricane levels, including Danas, Wipha, Tapah, and Ragasa, with storms and tidal surges posing a threat to residents in coastal low-lying areas.

To ensure the safety of citizens' lives and property, the Civil Aid Service deployed personnel to areas such as Tai O, Lei Yue Mun, North District, and Sha Tau Kok to assist residents in need by elevating furniture and belongings, transporting sandbags for residents, and reminding them to stay safe.

- Team members assisted in the setup of a temporary shelter in Sha Tau Kok.



- CAS members installed guide ropes at Chung Ying Street in Sha Tau Kok.



- CAS members patrolled Tai O, advised passers-by to stay away from the shore, checked for ground subsidence using sounding sticks, moved sandbags for residents, and helped residents elevate furniture and miscellaneous items.

3. Crowd Management Duties

Kowloon Region

20



Number of occasions

9,556



man-hours



➤ Senior officers visited the Central Command Centre to review manpower arrangement.

In 2025, the Kowloon Region carried out crowd management duties at multiple major public events and festivals, including the Lunar New Year flower markets, festive activities at Wong Tai Sin Temple, and crowd flow management at cemeteries during the Ching Ming and Chung Yeung festivals. During festive occasions such as Christmas Eve and New Year's Eve countdown events, substantial manpower was deployed in collaboration with other departments to maintain public order at the relevant event venues and transport hubs. In addition, the CAS also conducted crowd management during high-traffic events such as district festive carnivals, the Lantern Festival, and the Hong Kong Observatory Open Day.



➤ Preparation Prior to Crowd Management Operations



➤ CAS personnel and citizens celebrated National Day together



➤ CAS personnel remained steadfast at their posts

New Territories Region

30



Number of occasions

15,924



man-hours



➤ Crowd Management for Che Kung Festival

The New Territories Region is the largest in area and has the highest population among all task areas, making crowd management work more frequent.

The types of crowd management tasks in the New Territories are diverse. They include not only large public events but also various crowd management tasks held annually, such as the Chinese New Year flower markets in multiple districts, the Che Kung Festival, the Tin Hau Festival, and the New Year's countdown carnival, among others.



➤ Lunar New Year Fair



➤ Crowd Management for Tin Hau Festival

Hong Kong Region

In 2025, the Hong Kong Region provided crowd management support for large-scale events for various government departments. The operations covered major festive events such as the Chinese New Year, Mid-Autumn Festival, National Day fireworks display, Chung Yeung Festival and Halloween, ensuring the safety of the public participating in these events.

In the preparatory work for the Kai Tak Sports Park, the Hong Kong Region coordinated 17 test events and stress tests, and flexibly deployed manpower and resources according to the scale of the events. The CAS will draw on the experience gained from the test events to optimise coordination and planning, and implement risk assessment-based deployment strategies to protect public safety.

66



Number of occasions

63,537



man-hours



➤ Crowd Management for Tai Hang Fire Dragon Dance



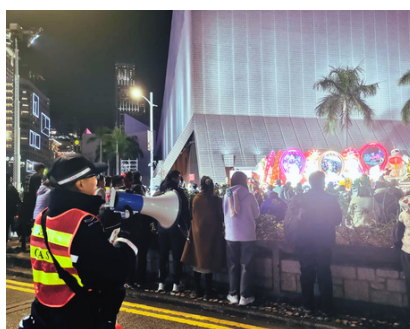
➤ Crowd Management for National Day Fireworks Display



➤ Crowd Management for Cheung Chau Bun Festival Competition

Tactical Force

In 2025, the Tactical Force executed multiple crowd management operations. Whether during lively festive events or large sporting events at Kai Tak Sports Park, the Tactical Force consistently maintained an efficient and flexible response.



➤ Crowd Management for the Lunar New Year Parade

On 29 January 2025, during the Chinese New Year, the Tactical Force successfully executed crowd management operations for a float parade. This event attracted a large number of participants, creating a vibrant atmosphere. To ensure the smooth progress of the event and the safety of participants, the Tactical Force developed a detailed action plan in advance.

On 7 June 2025, the Tactical Force demonstrated efficient crowd management capabilities during the Hong Kong International Dragon Boat Races. This event attracted teams from around the world, raising higher demands for safety management. To ensure the safe conduct of the race, the Tactical Force conducted a site inspection beforehand. Team members were responsible not only for crowd control but also for increased patrols during the event to maintain public order.

15



Number of occasions

7,500



man-hours



➤ Crowd Management for Hong Kong International Dragon Boat Races

4. Countryside Fire Fighting

Hong Kong's countryside and mountainous areas cover a vast area, and with well-developed transportation and ancillary facilities, they have become ideal destinations for outings, attracting a large number of citizens and tourists every year. To effectively prevent hill fires and protect the natural environment, the CAS has consistently endeavoured to promote hill fire prevention through publicity and education, thereby enhancing the public's awareness of hill fire prevention.

In terms of hill fire prevention publicity, the CAS Cadet Corps dispatches cadets to various country parks during holidays to patrol and disseminate hill fire prevention messages to visitors. During the Ching Ming and Chung Yeung Festivals, up to 200 cadets are deployed to popular grave-sweeping sites and country parks to reinforce the importance of hill fire prevention to the public.

Beyond hill fire prevention publicity, fighting hill fires is also one of the key tasks of the CAS.

Hill Fire Operation at Kai Kung Leng

On 11 January 2025, a hill fire broke out at Kai Kung Leng in Pat Heung, Yuen Long. Due to persistent cold and dry weather, the fire spread rapidly and continued to burn for over 10 hours without being extinguished.



► CAS members assisted in fighting the hill fire at Kai Kung Leng.



► CAS members utilised fire beaters and backpack pumps to extinguish the flames.

On the morning of 12 January 2025, with the Cold Weather Warning and Red Fire Danger Warning still in effect, the CAS was called upon to dispatch two vegetation firefighting teams. They worked together with the Fire Services Department (FSD), the Agriculture, Fisheries and Conservation Department (AFCD), and the Government Flying Service (GFS) to combat the fire. The persistent dry conditions and strong winds presented significant challenges to the firefighting efforts. During the operation, all departments demonstrated a high level of coordination and professional efficiency, ultimately succeeding in bringing the fire under control. The CAS gained valuable experience from this operation and conducted a review to further enhance its efficiency and capability in handling large-scale hill fires.



► Team members worked diligently to suppress the fire and prevent its spread.

Apart from emergency call-out operations, during the dry season from October to April each year, the CAS deploys personnel every Sunday and public holiday to stand by at the CAS Headquarters or the AFCD Country Park Management Centres, performing duty and conducting preventive patrols. In addition, during the Ching Ming and Chung Yeung Festivals, the CAS increases its number of vegetation firefighting teams to over 20, deploying them to AFCD Country Park Management Centres and fire stations, ready for immediate dispatch. On the Ching Ming Festival in 2025, the CAS dispatched four vegetation firefighting teams to carry out hill firefighting missions in Ma On Shan and Lau Fau Shan.

In recent years during the Ching Ming and Chung Yeung Festivals, the CAS has proactively partnered with the FSD to form dedicated patrol teams. These teams visit high-risk hill fire areas in the northern New Territories to remind grave-sweepers and hikers to handle fire sources with caution. In the event of a hill fire, the dedicated personnel can swiftly initiate firefighting operations. The CAS Central Command Centre operates simultaneously during these periods to enhance coordination among various departments and operational units, thereby improving operational efficiency.

5. Operations in Response to the No. 5 Alarm Fire in Wang Fuk Court, Tai Po

On 26 November 2025, a No. 5 alarm fire broke out at Wang Fuk Court in Tai Po. The CAS immediately activated its Central Command Centre. Within the first three days, more than 500 members were deployed to provide support, including providing assistance at the Tung Cheong Street Community Hall and the "Good House" (The Society of Rehabilitation and Crime Prevention), helping with venue arrangements and distribution of supplies.

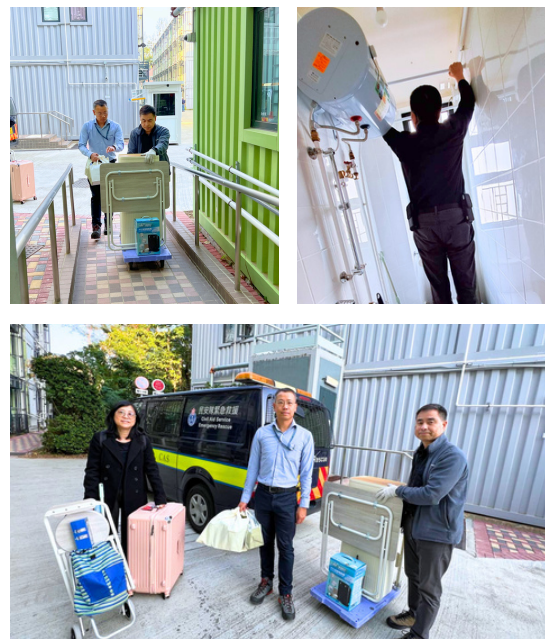


► Assisting with crowd management and the distribution of relief supplies at the temporary shelter.

As the operation developed and continued, CAS established a mobile forward command post at Kwong Fuk Estate to enable closer coordination of actions. This included supporting crowd management efforts at the Kwong Fuk Sitting-out Area. Although the operation lasted for more than a month, CAS members were deployed to assist on-site.



► Assisting with crowd management and related duties at Kwong Fuk Sitting-out Area



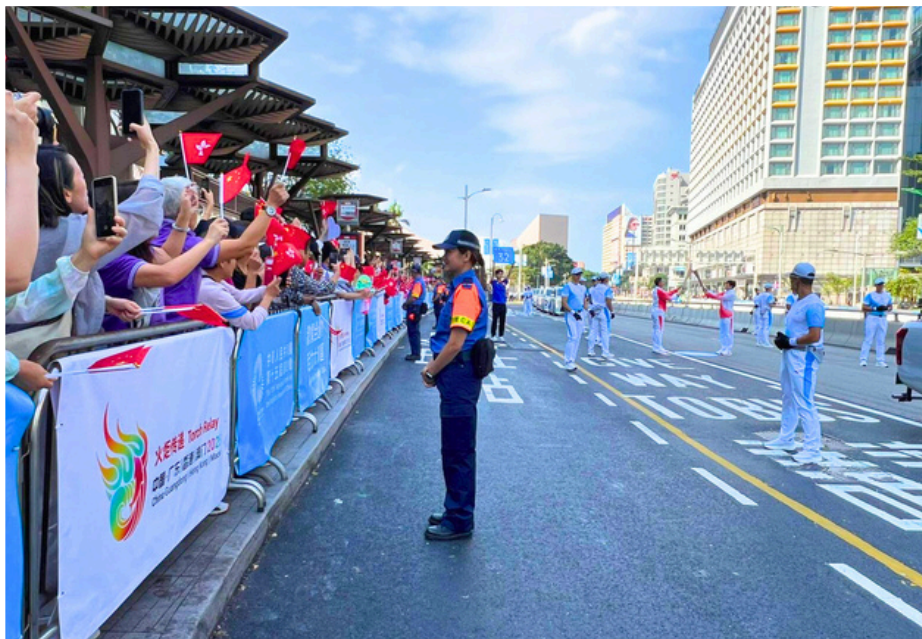
► Civil servants deployed under the "one social worker per household" service assisted residents with moving supplies and settling into their homes.

In support of the Government's "one social worker per household" service, the CAS responded promptly by forming three teams comprising a total of nine civil servants within a short period of time. Working closely with social workers, they maintained regular contact with affected households, conducted home visits, assisted in the distribution of supplies, provided necessary support to residents, and fully participated in follow-up efforts.

6. Crowd Management for the 15th National Games, the 12th National Games for Persons with Disabilities and the 9th National Special Olympic Games

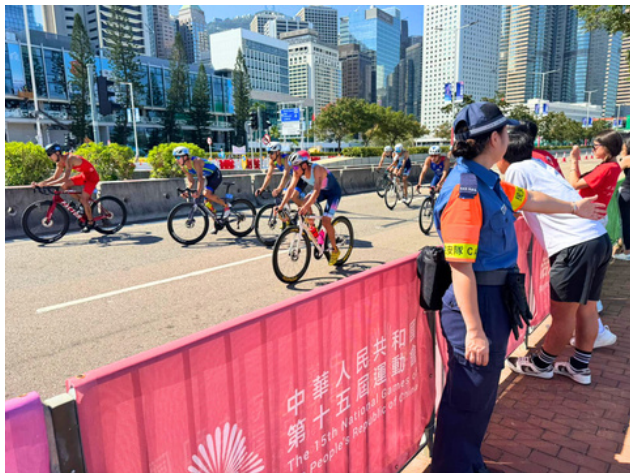
From 9 to 21 November 2025, the 15th National Games were held; subsequently, the 12th National Games for Persons with Disabilities and the 9th National Special Olympic Games from 8 to 15 December 2025 also were conducted. During these two national sporting events, the CAS undertook critical responsibilities by executing crowd management duties across all competition venues to ensure the smooth operation of the events.

With its professional organisational capabilities and efficient execution, the CAS provided solid support for the events. CAS members maintained order inside and outside the venues, directed the flow of people, and responded to emergencies at any time to ensure the safety of athletes, spectators and staff. The CAS supported the major events, demonstrating its commitment to society and making an important contribution to promoting sports development and social harmony.



► Torch Relay

► National Games Triathlon



► Beach Volleyball of the 15th National Games



► National Games Basketball



► National Games Golf

In addition, during the preparation period for the Games from May to June 2025, the CAS organised 14 training workshops for volunteer leaders and volunteers for the National Games Coordination Office (Hong Kong), training more than 9,000 volunteers. The workshops enhanced operational deployment capabilities and established a team of volunteer and leaders with professional skills.

Through this support operation, the CAS not only demonstrated its professionalism and team spirit, but also further consolidated its key role in large-scale events, laying a solid foundation for assuming more social responsibilities in the future.



7. Crowd Management Duties for the 2025 Legislative Council General Election



► CAS (Department) staff took a group photo before voting.

The CAS was commissioned by the Registration and Electoral Office (REO) to perform crowd management duties at 210 designated polling stations during the Legislative Council General Election on 7 December 2025.

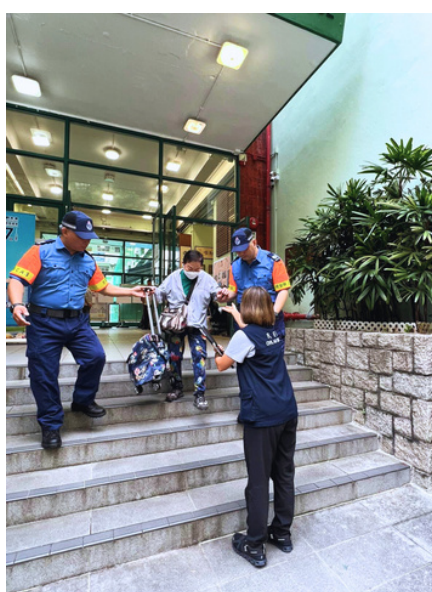
A total of 1,100 personnel divided into two shifts were strategically deployed for the whole operation to locations designated by the REO. The CAS effectively implemented crowd control and voter traffic management to ensure the smooth conduct of the voting process.



► The Secretary for Security, Mr Tang Ping-keung (second left), and the Chief Staff Officer of CAS, Mr Leung Kwun-hong (first left), encouraged members.



► CAS Liaison Centre established to deploy manpower.



► CAS members assisted an elderly voter at the polling station.

210

Designated Polling Stations

1,100

Number of attendance

8. Evacuation of residents in Response to the Discovery of a Wartime Bomb in Quarry Bay

170



Number of
Attendance

1,500



man-hours



► Security Bureau convened an emergency meeting.



► CAS Central Command Centre activated to coordinate evacuation operations.

On 19 September 2025, a wartime bomb was discovered at a construction site in Pan Hoi Street, Quarry Bay. Police received the report at noon and decided to conduct an evacuation operation in the evening. CAS immediately deployed over 110 members to the scene to assist the Police Force, the Fire Services Department, and the Home Affairs Department in carrying out the evacuation, as well as to provide support to residents accommodated at the Home Affairs Department's temporary shelter.

As police officers worked overnight to handle the wartime bomb and successfully neutralised the threat, CAS also dispatched more than 50 members to help affected residents return to their homes in an orderly manner.



➤ CAS members assisted with evacuation operations.



➤ CAS members assisted with operations at the Home Affairs Department's temporary shelters.

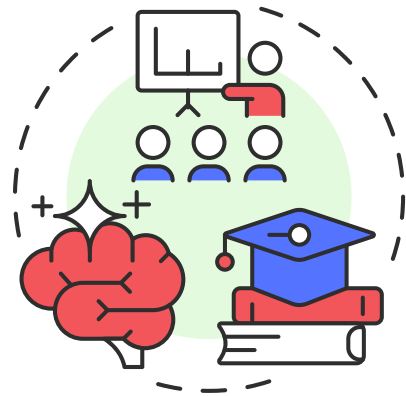


➤ CAS members assisted affected residents in returning to their homes in an orderly manner.

Training

Unit training is coordinated by the Training Development Section, the Cadet Section, and the Public Education Section, which are responsible for formulating training policies and the overall direction of training development, as well as planning various training courses to continuously enhance the professional capabilities of the CAS in line with the Service's long-term development needs.

In addition, these sections actively promote patriotic and national security education, and maintain close collaboration with government departments, non-governmental organisations, and schools to jointly design and implement relevant courses and community activities, with a view to strengthening the public's sense of belonging to the country and fostering young people's understanding of national development and their participation in national security-related community activities.



Training Courses

Flood Operator Training Course



➤ CAS staff and members in class.



➤ Group photo of students and instructors.

CAS members attended the Flood Operator Training Course organised by the Fire Services Department at the Fire and Ambulance Services Academy or the Fire Services Department Diving Base. The course covered a wide range of knowledge and skills, providing participants with a comprehensive learning experience. The course placed particular emphasis on enhancing professional skills in swift water dynamics and rescue techniques, thereby improving participants' ability to effectively respond to emergencies.

The Fire and Ambulance Services Academy or the Fire Services Department Diving Base feature state-of-the-art training facilities, including artificial water currents, swimming pools, and various types of flood rescue equipment, simulating real-life scenarios to enhance training effectiveness. The training also emphasised teamwork, fostering collaboration and communication among rescue personnel under emergency situation. The course stressed that rescue personnel must prioritise personal safety, ensuring participants could protect themselves and those in need of rescue.

The Society of Professional Rope Access Technicians (SPRAT) Level 1 Technician Course

From 24 to 28 March 2025, CAS (Department) staff participated in the Level 1 Technician Course organised by the Society of Professional Rope Access Technicians (SPRAT). The course, which was accredited by the SPRAT, aimed to teach participants professional rope techniques so that they could safely perform work at height. The course strictly adhered to safety regulations, effectively reducing risks during rescue operations.



➤ Group photo of students and instructors



➤ Students in class

Through systematic training, participants' rope operation skills were significantly improved, enabling them to respond quickly and efficiently in emergency situations. The course content also complied with international standards and, in conjunction with the CAS's existing equipment, improved the efficiency of mountain search and rescue operations. Participants had to pass rigorous written exams and technical operation assessments to obtain professional certification. Overall, the course not only enhanced individual technical capabilities but also significantly improved the efficiency and safety of the CAS rescue teams during mountain rescue operations.



Advanced Mountain Search and Rescue Training in the United Kingdom

From 26 July to 8 August 2025, CAS (Department) staff travelled to the United Kingdom to participate in advanced mountain search and rescue training. The course was taught by a professional British rescue organisation, and participants mastered advanced rope rescue techniques, improving their rope handling skills in complex environments. The training also emphasised safety measures and professional safety inspection procedures, helping participants master the skills of working at heights and reducing the risk of accidents.

The course included practical exercises to foster teamwork and effective communication, further improving rescue efficiency. The content also aligned with international rescue standards, enabling participants to effectively respond to various emergencies in different terrains, enhancing their ability to handle diverse rescue challenges and improving rescue outcomes. Upon completing the training, participants not only enhanced their individual capabilities, but also obtained professional certification, elevating their professionalism and ensuring they can respond effectively in emergency situations. Participants also visited a mountain rescue organisation to exchange technical and operational strategies, thereby deepening mutual understanding of each other's professional expertise.

Sharing Session on Understanding the Spirit of the Two Sessions

The CAS organised two sharing sessions on "Understanding the Spirit of the Two Sessions" on 8 and 22 May 2025. Delivered by the Chief Staff Officer of CAS, Mr Leung Kwun-hong, the sessions conveyed the key messages and spirit of the "Two Sessions". The sharing helps staff members better understand the country's latest development directions, strengthen and deepen their understanding of national development, and the spirit of the "Two Sessions".

Visit to National Security Exhibition Gallery

To promote national security education, the Civil Aid Service organised a visit to the National Security Exhibition Gallery on 28 May 2025, following the visits conducted in 2024. This visit provided staff members with opportunities to deepen their understanding of the importance of national security and to recognise the responsibilities that every citizen bears in safeguarding it.



► CAS (Department) staff visited the National Security Exhibition Gallery.

Certificate in Auxiliary Forces Basic Training Programme (Civil Defence)/Flood Rescue Operations Course/Chainsaw Operator Course



► The Flood Rescue Operations Course

The Civil Aid Service (CAS) Certificate in Auxiliary Forces Basic Training (Civil Defence) Programme has been accredited as a Qualifications Framework Level 3 programme by the Hong Kong Council for Accreditation of Academic and Vocational Qualifications, ensuring that all members are equipped with essential civil defence knowledge upon their assignment to units. The CAS undertakes a wide range of duties, and every new recruit is required to undergo basic training to meet the diverse operational needs of the CAS.



► The Flood Rescue Operations Course



► The Chainsaw Operator Course

In addition, after passing-out and assignment to their respective units, members may participate in various professional courses organised by the CAS Headquarters to further enhance their operational skills, such as the Chainsaw Operator Course and Flood Rescue Operations Course. These specialised training courses help members improve their rescue capabilities and effectively respond to community recovery efforts following the impact of extreme weather.

The CAS Senior Officer Seminar: Sun Tzu's Art of War and Modern Management



► The Chief Staff Officer of CAS, Mr Leung Kwun-hong (left), and the Deputy Commissioner (Development and Youth), Dr Wong Kong-tin (right), presented the appreciation letter to Dr Yau (centre).

On 14 June 2025, the CAS held its annual Senior Officer Seminar, themed "Enhancing Governance and Leadership of the CAS", at its headquarters. We were honoured to have the Executive Director of the Academy of Chinese Studies, Dr Yau Yat, as the keynote speaker on "Sun Tzu's Art of War and Modern Management". Dr Yau, with his humorous and engaging style, combined insights from Sun Tzu's Art of War and Chinese historical culture to deeply analyse the principles of good governance.



Speaking at the seminar, the Chief Staff Officer of CAS, Mr Leung Kwun-hong, expressed the hope that this training would strengthen internal communication and enhance the overall governance and leadership capabilities of all officers. Throughout the session, Dr Yau shared his management experiences, helping the CAS officers understand the importance of the core concepts and mission in leading a team.

About 140 CAS officers and staff attended the event, which was met with great enthusiasm. The seminar was rich in content, and the officers were deeply inspired, gaining valuable insights. The CAS will continue to optimise its internal training and uphold the core spirit of "Serving the Community with Passion, Courage and Commitment" in serving the public.

► About 140 CAS officers and staff attended the session



Cadet Induction Programme



► Group photo of the CAS Cadet Corps 147th New Cadets Passing-out Parade.

The CAS Cadet Corps will provide a Cadet Induction Programme for new cadets. The programme consists of four days of full-day disciplinary training, with a total of 32 training hours. The programme covers national security education and professional training, uniform wearing and equipment maintenance, teamwork and leadership training, and Chinese-style foot drill training.

In 2025, the CAS Cadet Corps held a total of 15 Cadet Induction Programmes, training a total of 1,000 new cadets. Among them, 725 new cadets joined the Cadet Corps through the School Partnership Scheme, fully demonstrating the effectiveness of the Cadet Corps' collaboration with educational institutions in nurturing talent.



► New cadets took part in a mountain search and rescue experience course during the Cadet Induction Programme.



► New cadets took an oath to join the CAS Cadet Corps at the Passing-out Parade of the Cadet Induction Programme.

Corporate Strategy

Corporate Strategy is formed by the Operations and Training Section (Headquarters), the Support Force Section, the Information Technology Office, and the Public Liaison Unit. It oversees information technology security, resource allocation, and human resource management, while also analysing trends, handling complaints, coordinating departmental goals, providing staff training, ensuring performance indicators, and conducting strategic planning to enhance service efficiency and achieve organisational objectives.



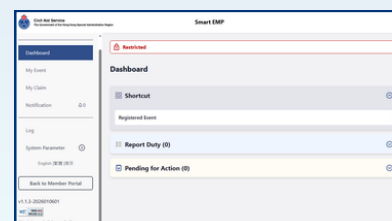
New Electronic System

With the acceleration of societal digitalisation and the public's expectation for more efficient, convenient, and transparent public services, the CAS is actively promoting electronic transformation. Aligning with the government's "Smart City" development direction and enhancing internal administrative efficiency, the Department launched a series of e-systems in 2025, including the Event Management Portal for managing operations and training activities, the Inventory Management System for digital management of equipment and tools, and the Application Registration and Enrollment one-stop online recruitment platform. These three systems cover core operational areas such as duty reporting, recruitment applications, and equipment borrowing and returning registration. Through innovative technology and information integration, they effectively streamline daily processes, strengthen safety management, and optimise user experience, demonstrating a people-oriented and innovative service spirit.

i. Event Management Portal



Allows team members to report duties anytime, anywhere, and sign in and out electronically. Responsible personnel can verify sign-in records with an electronic signature through the system, which is faster and more convenient than before. The system connects to the "iAM Smart" account for identity verification, ensuring security and reliable records. Through real-time data synchronisation, it reduces manual input errors and document processing time, achieving high efficiency and accuracy.



ii. Application Registration and Enrollment System



Provides a one-stop recruitment service platform. Applicants can submit recruitment application forms on smart devices and check the progress in real-time; department personnel can accurately assign and monitor cases through the backend system. This design enhances transparency and interactivity, allowing the public to better understand the entire application process.



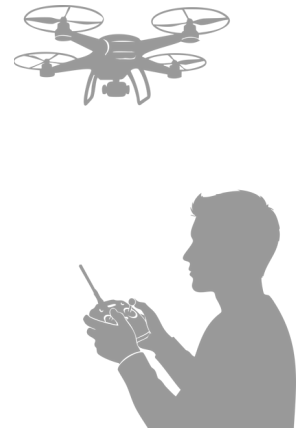
iii. Inventory Management System



Replaces paper-based borrowing and returning records with electronic registration and automatically updates inventory status. Members can submit equipment application forms online at any time and view equipment inventory, introductions, and usage methods in real-time, saving document submission time and enhancing users' understanding of equipment status. The system supports barcode scanning and radio frequency identification, assisting frontline personnel in managing equipment more effectively, reducing the time cost of manual inventory, and improving the accuracy of equipment management.



Enhancing Operational Efficiency with Drones to Safeguard Public Safety

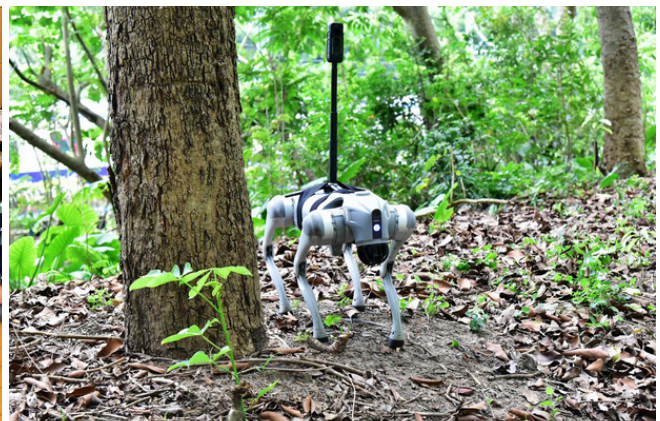


The CAS has actively integrated drone technology into missions such as mountain search and rescue and wildfire suppression, significantly enhancing operational efficiency and providing more comprehensive protection for public safety. In mountain search and rescue missions, CAS drones are equipped with high-resolution cameras and infrared thermal imaging technology to assist in locating missing persons. Additionally, drones play a crucial role in vegetation firefighting. Through aerial monitoring, CAS can obtain real-time information on fire conditions, enabling the development of effective firefighting strategies. In the future, CAS will continue to explore the application of drone technology to further improve operational efficiency and provide members of the public in Hong Kong with more efficient and safer services.

Robotic Dogs



► The Secretary for Security, Mr Tang Ping-keung took a photo with members of the public and the robotic dog at the CAS Open Day.



► The CAS robotic dog performs search exercise with a camera installed on its back.

The CAS acquired five robotic dogs for the routine training of cadets and used them in search and rescue missions.

The Cadet Corps plans to attract cadets with cutting-edge technology and develop their potential through STEAM education. Cadets can use the remote control to control the dog's manoeuvres. Cadets can also set different programmes for the dog to perform pre-set duties, such as dancing and patrol.

The CAS uses the robotic dogs in operations. The robotic dogs can carry a payload of 7 kilograms, and their backs can be fitted with various small portable devices, such as cameras and sensors, or used to transport lightweight equipment. Additionally, the robotic dogs are agile and flexible, capable of running, climbing, jumping, and traversing different terrains, playing a role in search and rescue missions.

CAS Mental Health Support 「TalkWithMe Group」

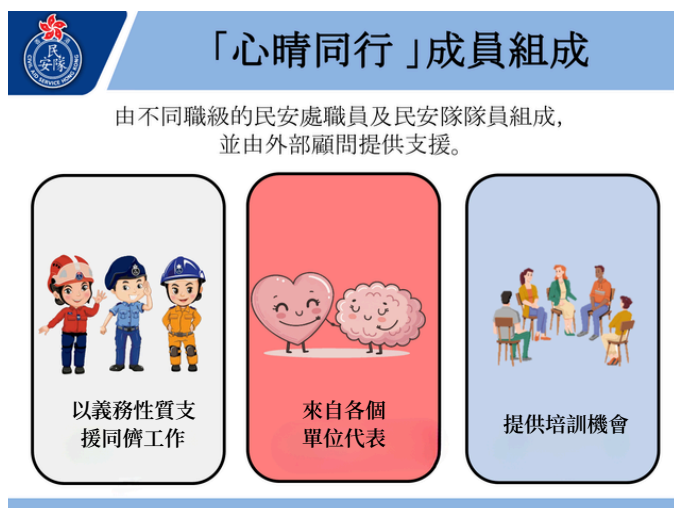
The CAS has always attached great importance to the physical and mental health of its members and cadets. Recognising that frontline rescue operations, training and daily service duties may bring about stress, the CAS has been preparing the “TalkWithMe Group” initiative since 2025 to further promote a culture of care and strengthen overall mental health support. The team was officially established in early 2026.

The “TalkWithMe Group” initiative aims to foster positive thinking within the CAS Department and the CAS, enhance peer support and mental health awareness, and help build a team atmosphere of mutual care and support through various activities, while providing appropriate emotional support to members and cadets when needed. The initiative also aspires to train more personnel with relevant knowledge and skills, so that the culture of care and support can be sustained and deepened.

In parallel, the CAS operates a 24-hour psychological support hotline, enabling members in need to access help at any time.



► The Chief Staff Officer of CAS, Mr Leung Kwun-hong, explained psychological preparation for CAS members before operations.



The Public Liaison Unit

The Public Liaison Unit of the CAS disseminates news and information to the public through various channels, including issuing press releases and photos to the media, responding to media enquiries, and arranging media interviews. In addition, the Unit is responsible for producing the Annual Report and the CAS Newsletter to inform the public about the work and latest developments of the CAS.

In 2025, the Unit also created several innovative and creative short videos to enhance public understanding of the CAS. Furthermore, the CAS also publishes posts and information on its Facebook page and official Instagram account to keep the public informed about its work. In April of 2025, the CAS launched its official account on RedNote, providing an additional platform to share information with the public in Hong Kong and the Mainland, promoting mutual communication.

In April 2025, a CAS Department staff and two cadets gave media interview to Now TV on the robotic dog.



Media representatives covered the National Security Education Day cum CAS Headquarters Open Day in April 2025.



The Chief Staff Officer of CAS, Mr Leung Kwun-hong, attended the Radio Television Hong Kong's radio programme "Climate Watcher" in May 2025.



A CAS Department staff, CAS members and cadets gave an interview to media organisations in July 2025.



A CAS Department staff gave an interview to Wen Wei Po in July 2025.



A CAS Department staff and a retired CAS Officer gave an interview to TVB's programme "HK Historical Sites" in July 2025.



A CAS Department staff and a cadet gave an interview to Radio Television Hong Kong's programme "Hong Kong United" in September 2025.

A CAS Department staff, CAS members and cadets gave an interview to Radio Television Hong Kong's programme "Government and You" in October 2025.



Media representatives covered the 76th Anniversary of the Founding of the People's Republic of China and Mountaineering Safety Promotion Day 2025 in October 2025.



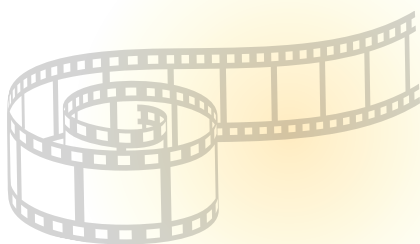
The Chief Staff Officer of CAS, Mr Leung Kwun-hong, gave an interview to Bauhinia Magazine in October 2025.



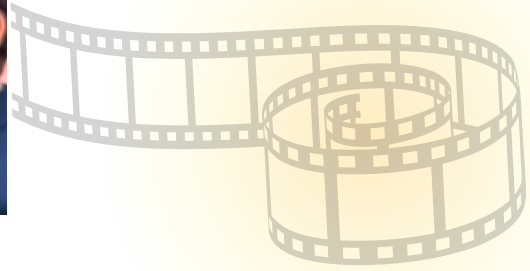
Two CAS Department staff members gave an interview to TVB's programme "Hands Up" in November 2025.



A CAS Department staff and cadets gave an interview to China Media Group in November 2025.



A Mother's Day short video was launched on social media.



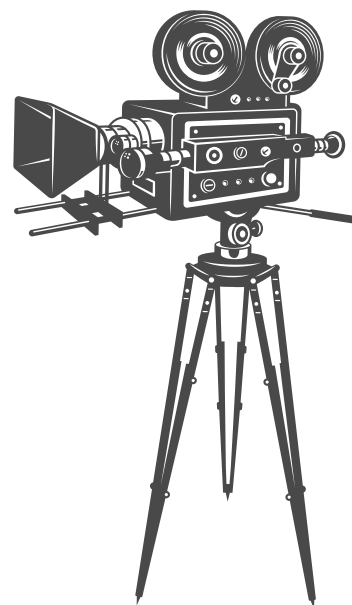
A Mid-Autumn Festival short video was launched on social media.



A Father's Day short video was launched on social media.



Videos for 2025 Legislative Council General Election were launched on social media.



Logistical Support

The Support Force consists of five companies, namely the CAS Band, the Communications Company, the Transport Company, the Stores Company, and the Welfare Company, with a total of over 400 officers and personnel. It is established to centralise the coordination, management, and deployment of resources to support the needs of frontline operational units, allowing members to carry out their missions with peace of mind.

The Communications Company



- Support the Central Command Centre's work
- Support crowd management duties at Kai Tak Sports Park

The Stores Company



- Support various operations and training tasks
- Equipment maintenance and testing

The Welfare Company



- Support various operations and training tasks

The Transport Company



- Support operations and training
- Motorcycle patrol

Specialised equipment -- to improve rescue efficiency



Flood Rescue Equipment



Mountain Search and Rescue Equipment



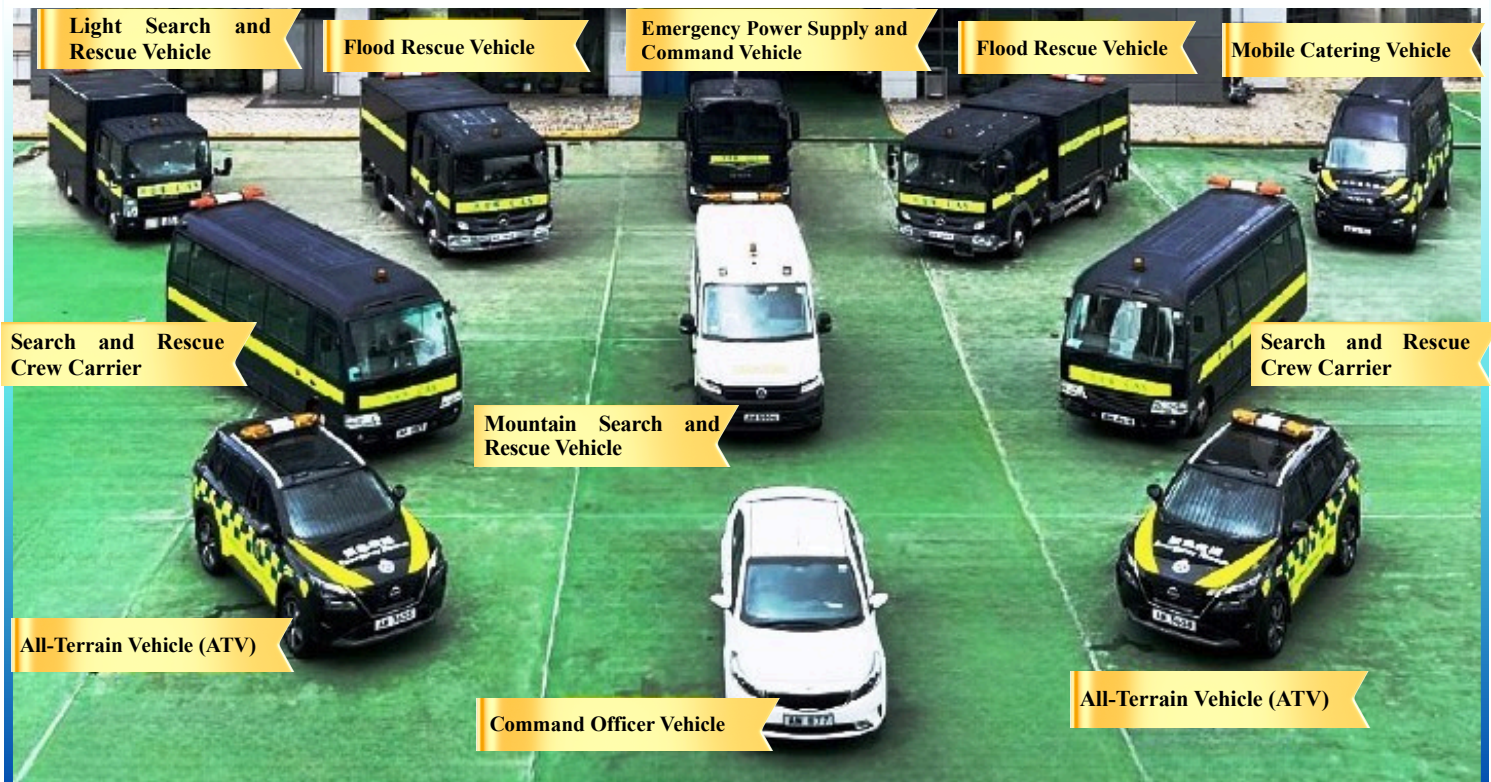
Light Search and Rescue Vehicle

Flood Rescue Vehicle

Emergency Power Supply and Command Vehicle

Flood Rescue Vehicle

Mobile Catering Vehicle



Search and Rescue Crew Carrier

Mountain Search and Rescue Vehicle

Search and Rescue Crew Carrier

All-Terrain Vehicle (ATV)

Command Officer Vehicle

All-Terrain Vehicle (ATV)

Administration

The Administration Division is formed by the Chief Executive Officer, the General Grade and Common Grade staff. They are responsible for the Department's daily administrative operations.

The Division comprises six sections, namely the General Office, Records Office, Accounts Office, Supplies Section, Translation Office, and Accommodation Section. The Division provides administrative support to the Department, including recruitment, personnel matters, administration work for departmental vehicles, cleaning and security of the CAS Headquarters, maintenance of the CAS Headquarters building, support in handling of matters related to CAS members and cadets, procurement and accounting services, and translation services, etc.

The 2025 Honours and Awards Presentation Ceremony



The 2025 Honours and Awards Presentation Ceremony was held on 15 November 2025 at Government House. The Chief Executive, Mr Lee Ka-chiu, presented honours and awards to the recipients in recognition of their significant contributions to Hong Kong, benefiting various sectors and communities.

▶ The Chief Executive, Mr Lee Ka-chiu (fourth left), took a photo with CAS member Mr Chau Ji-yu (third left).

A CAS member, Mr Chau Ji-yu, was awarded the Medal for Bravery (Bronze) in recognition of his selfless and noble spirit.

On 10 April 2024, a severe fire broke out at New Lucky House in Jordan. Mr Chau, who happened to be passing by, utilised the risk assessment skills he had learned in the CAS to evaluate the situation. He then joined forces with several construction workers nearby to initiate a rescue operation. Applying his ladder setup and evacuation techniques, he successfully rescued more than 10 people in urgent need of help. After the rescue, he assisted in controlling the fire by directing water hoses to prevent the flames from spreading. Mr Chau's swift response fully demonstrated his bravery and selflessness.



▶ The Secretary for Security, Mr Tang Ping-keung (second left), took a photo with Mr Chau Ji-yu (second right).



► The Chief Executive, Mr Lee Ka-chiu (centre), took a photo with CAS (Department) staff, Mr Wong Chi-man (first right).

In addition, an Operations and Training Assistant of the CAS (Department), Mr Wong Chi-man, was awarded the Chief Executive's Commendation for Government/Public Service for his outstanding performance during his tenure. Once again, we extend our heartfelt congratulations to these two exceptional award recipients in recognition of their outstanding contributions to both the CAS and the Hong Kong community.



► The Secretary for Security, Mr Tang Ping-keung (right), took a photo with Mr Wong Chi-man.

The Secretary for the Civil Service's Commendation Award Scheme 2025

The Secretary for the Civil Service's Commendation Award Scheme aims to give recognition to selected civil servants for their consistently outstanding performance. In 2025, Senior Operations and Training Officer, Mr Chan Tat-sing, was commended for his consistently outstanding work performance.



► The Secretary for the Civil Service, Mrs Ingrid Yeung (right), presented an award to Mr Chan Tat-sing.



► The Chief Staff Officer of CAS, Mr Leung Kwun-hong (right), took a photo with Mr Chan Tat-sing.

Promoting a Barrier-free Environment

To provide a barrier-free environment for persons with disabilities, enabling them to access the Civil Aid Service (CAS) Headquarters, its training centres and campsites, and use the facilities, the CAS Department has implemented the Access Co-ordinator and Access Officer Scheme since 1 April 2011. Under the Scheme, designated officers are appointed to coordinate and handle accessibility-related matters within the department. Their duties include assisting persons in need with venue access and facility use.

Seven Access Officers and Deputy Access Officers attended a seminar on accessibility issues organised by the Labour and Welfare Bureau in December 2025. Furthermore, CAS has been renovating the accessible toilets at its Headquarters in phases to ensure user safety.

CAS Department will continue to regularly review its barrier-free facilities and equip staff through relevant training, with a view to fostering a more accessible environment within the department and promoting social inclusion.



Green Initiatives

CAS Department attaches great importance to environmental protection and sustainable development. We are committed to ensuring that our operations are conducted in an environmentally responsible manner. We have appointed a Green Manager in the CAS Department to promote and implement green measures in our daily operations with a view to optimising the use of resources and minimising waste and pollution. In 2025, we continued to implement the green measures and to promote environmental awareness amongst staff. Details of the 2025 resources consumption and green measures taken are as follows :



Use of Renewable Energy

- The CAS Department installed the solar photovoltaic system on the rooftop of the Headquarters building in 2023. In 2025, it generated clean energy of 10,180 kilowatt-hours, supplying electricity to various offices in the building and reducing 3.9 tonnes of carbon emissions.



Minimise Paper Consumption

- Use the Central Electronic Record Keeping System (CERKS) to keep records electronically since 2024;
- Print double-sided and reuse paper;
- Avoid sending printed documents after they have been sent by fax or email; and
- Use emails to disseminate information and send greeting cards on festive occasions by electronic means.

Reduce and Recycle Office Waste

- Return used toners and inkjet cartridges to the contractor for reuse;
- Minimise the use of disposable paper cups;
- Reuse envelopes and file jackets; and
- Place recycling boxes to collect plastics, metals, and paper for recycling.



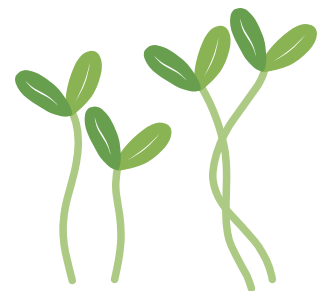
Save Energy

- Close curtains during daytime to help lower the room temperature;
- Reduce the duration and frequency of using floodlight and spotlights in the CAS Headquarters;
- Switch off lights in corridors and public areas during non-operation hours as appropriate;
- Switch off lights and air-conditioning in offices before leaving the office;
- Conduct routine checks to ensure lights and air-conditioning are switched off outside office hours;
- Separate light switches for different light zones; and
- Maintain air-conditioned room temperature at 25.5°C in office areas.



Green Procurement

- Purchase office equipment and electrical appliances with high energy efficiency or the “Recognition Type” energy label under the Energy Efficiency Labelling Scheme of the Electrical and Mechanical Services Department as far as practicable;
- Adopt the green specifications in the purchases of products in support of the Government’s green procurement policy whenever practicable;
- Include a “trade-in option” in quotations to promote recycling; and
- Include environmentally friendly clauses in the cleansing contracts by requiring our cleansing contractors to practice recycling and use cleansing products that comply with the green specifications as far as possible.



Enhance Staff Environmental Awareness

- Set up the Green Corner on the CAS Bulletin Board to display information on waste reduction measures; and
- Encourage staff to use the staircase instead of the lifts.

