

Foreword by the Chief Staff Officer of the Civil Aid Service (Department), Mr Leung Kwun-hong, Jeffrey, FSDSM



The Civil Aid Service (Department) is a government department under the Security Bureau. Its responsibilities include formulating policies for the Civil Aid Service (CAS), assisting in the management of its operations and administrative work, and providing professional training and logistical support to volunteers. The Department and the CAS are two sides of the same coin — our staff in the Operations and Training Division are themselves members of the CAS. They are both the architects of training and participants in frontline operations, standing shoulder to shoulder with our dedicated volunteers in safeguarding Hong Kong.

I greatly look forward to presenting this annual report of the Department, using words, photographs and figures to give the public an in-depth understanding of our work and our contributions to society.

Over the course of 2025, we fully supported the Hong Kong Special Administrative Region Government in carrying out important tasks, including the stress tests and events at the Kai Tak Sports Park, the 15th National Games, the 12th National Games for Persons with Disabilities and the 9th National Special Olympic Games, the wartime bomb incident in Quarry Bay, the support operation at Wang Fuk Court in Tai Po, and crowd management at polling stations for the 2025 Legislative Council General Election. Throughout these missions, we remained steadfast in upholding the core spirit of “Serving the Community with Passion, Courage and Commitment”.

In numerical terms, the actual man-hours spent on mountain search and rescue, hill fire suppression, crowd management at major events, and country park patrols in 2025 increased by 8.4% compared with the previous year. Member recruitment also showed encouraging results, with the number of adult and cadet members rising by 3.3%. This is the fruit of our collective efforts and unwavering teamwork. I would like to express my sincere gratitude to every departmental staff member and volunteer member for their contributions.

The Department places great emphasis on staff training, as it is only by equipping ourselves with the most modern knowledge and skills that we can effectively train and support our frontline volunteer members. In 2025, our staff also participated in various training, including the Flood Operator Training Course organised by the Fire Services Department and the rope access technician course organised by the Society of Professional Rope Access Technicians, and also attended advanced mountain search and rescue training overseas. These efforts are aimed at enhancing departmental efficiency, creating value and pursuing sustainable development.

To improve administrative efficiency and align with the development of a digital government and new technologies, we launched a series of e-systems in 2025, including the Event Management Portal for managing operations and training activities, the Application Registration and Enrollment one-stop online recruitment platform and the Inventory Management System for digital management of equipment and tools. These initiatives have driven the Department’s digital and smart development. We have also been proactive in leveraging advanced technology to enhance operational effectiveness. In addition to introducing robotic dogs for routine training in the Cadet Corps, drones have been widely deployed in mountain search and rescue and hill fire suppression operations to further optimise our services and better meet the needs of the community.

Over the past year, we have worked together as one to overcome various challenges. Looking ahead, we will keep pace with the times, continue to strive for excellence, and stand united with one heart and one mind, and working hand in hand with the public to safeguard our prosperous and stable home.